



# European Ski Holiday Client Questionnaire

Thank you for choosing Timeless Wanderers to plan your ski holiday. This questionnaire helps us design a ski trip that matches your experience level, family needs, budget, and travel style.

Please answer as fully as possible.

## SECTION 1:

### Primary Contact Details

Full Name: \_\_\_\_\_

Email Address: \_\_\_\_\_

Phone Number: (include country code) \_\_\_\_\_

Preferred Method of Contact: Email / Phone / WhatsApp - (please circle)

## SECTION 2:

### Travel Party Details

Total number of travellers:

Adults (number & ages): \_\_\_\_\_

Children (number & ages): \_\_\_\_\_

**Please note any special considerations:** \_\_\_\_\_

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Beginner skiers / non-skiers in group: \_\_\_\_\_

Mobility needs: \_\_\_\_\_

Medical conditions or injuries relevant to skiing: \_\_\_\_\_

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## **SECTION 3:**

### **Preferred Ski Destination**

Preferred country or resort (if known):

France / Austria / Switzerland / Italy / Other

Are you open to alternative resorts if they better suit your needs? Yes / No

### **Resort preference:**

- High-altitude / snow-sure
- Family-friendly
- Lively village
- Quiet & traditional

## **SECTION 4:**

### **Travel Dates & Flexibility**

**Preferred travel dates:**

- Are your dates flexible? Yes / No
- Length of trip (number of nights):
- School holiday dates (if applicable):

## **SECTION 5:**

### **Budget & Accommodation (Mid-Range Focus)** **Approximate total trip budget (excluding planning fee):**

- Preferred accommodation type:
- Family-friendly hotel
- Apartment / chalet
- Hotel with half-board
- What are your top priorities for this trip? (Rank if possible)
- Ski-in / ski-out or close to lifts
- Space for family
- Wellness facilities (spa, pool)
- Breakfast or half-board included
- Value for money

## **SECTION 6:**

### **Skiing Ability & Lessons**

**Please indicate skiing or snowboarding level for each  
traveller:**

- Beginner (never skied or only once)
- Intermediate (comfortable on blue/red runs)
- Advanced (red/black runs, off-piste interest)
- Ski school for children? Yes / No
- Private lessons? Yes / No
- English-speaking instructors? Yes / No

## **SECTION 7:**

### **Equipment & Lift Passes**

- Will you rent ski equipment? Yes / No
- Will you bring your own equipment? Yes / No
- Do you require helmet rental for children? Yes / No
- Preferred lift pass duration: Full duration / Partial days

## **SECTION 8:**

### **Non-Ski & Après-Ski Activities - Are you interested in:**

- Snowshoeing
- Tobogganing / sledging
- Winter hiking
- Ice skating
- Spa & wellness
- Après-ski (family-friendly)
- Any non-skiers in the group? Yes / No

## **SECTION 9:**

### **Transportation & Logistics**

#### **Departure airport or city:**

- Preferred travel method:
- Flights + transfers
- Train + transfers
- Self-drive

### **Preferences:**

- Short transfer time
- Private transfers
- Car hire at destination

## **SECTION 10:**

### **Dining Preferences**

- Dietary requirements or allergies:
- Preferred meal plan:
- Self-catering
- Breakfast included
- Half-board
- Any food preferences or must-have dining experiences?

## **SECTION 11:**

### **Previous Ski Holidays**

#### **Previous ski resorts visited:**

What didn't work well?

What worked well?

## **SECTION 12:**

### **Special Requests & Extras**

Celebrations during the trip (birthday, anniversary):

Interest in childcare / kids clubs:

Interest in luxury upgrades (spa, premium transfers):

Anything else we should know to plan your perfect ski holiday?

## **SECTION 13:**

### **Final Notes**

How did you hear about Timeless Wanderers?

Any concerns or questions you'd like us to address?

Thank you for completing this questionnaire. Once submitted, we'll begin crafting your personalised European ski holiday itinerary.

**By signing below, both parties agree to the terms outlined in this Agreement.**

**Client Name:** \_\_\_\_\_

**Signature:** \_\_\_\_\_

**Date:** \_\_\_\_\_

**Travel Planner: Timeless Wanderers**

**Signature:** \_\_\_\_\_

**Date:** \_\_\_\_\_